







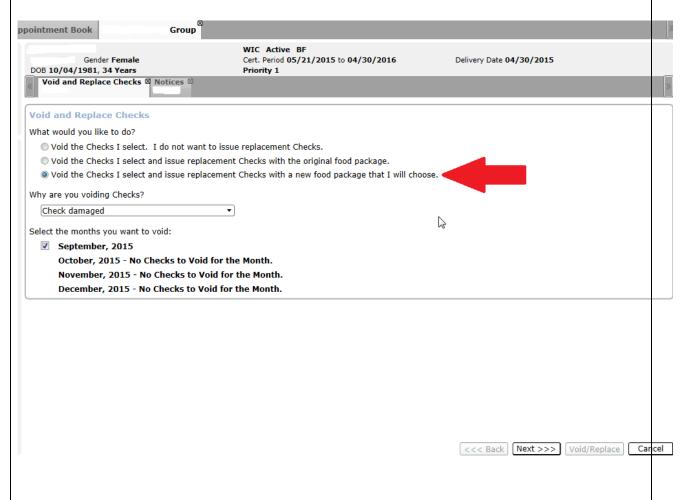






Void and Replace Checks

Due to the change in the FVC amount from \$10 to \$11 on October 1, 2015, when completing a Void and Replace on checks, make sure you select, "Void the Checks I select and issue replacement Checks with a new food package that I will choose" option as depicted in the screen shot below. This way we can ensure the client is receiving their full FVC benefit. If you select "Void the Checks I select and issue replacement Checks with the original food package", clients will not receive their full FVC benefits if their voided set of checks does not include the new \$11 FVC amount.



































KWIC Auto Void

Auto Void has been running as a nightly batch process as of June 16, 2015 on all the unredeemed checks in KWIC. The system will automatically void checks when all the following conditions are met:

- The check has not been voided under any other circumstances
- The check was never replaced
- The check has never been redeemed
- The first use date is at least 90 days old

You will see checks listed as "AutoVoid" under the Status column on the Check History screen. See screen shot below.

03/16/2015	04/16/2015	1075536502	Child 12 to 24 mo old - 3	3	On Demand	Voided	View Signature	
		Voi				Voided on 06/16/2015 for AutoVoid		
03/16/2015	04/16/2015	1075536501	Child 12 to 24 mo old - 3	2	On Demand	Voided	View Signature	
					Voided on 06/16/2015 for AutoVoid			
03/16/2015	04/16/2015	1075536500	Child 12 to 24 mo old - 3	1	On Demand	Voided	View Signature	
					Voided on 06/16/2015 for AutoVoid			

















